



| MAIN OFFICE:  | EVANS OFFICE:  |
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| <b>University Hospital<br/>Professional Center 3</b><br>Suite 20<br>811 13th Street<br>Augusta, GA 30901<br><b>Phone:</b> (706) 722-3401<br><b>Appointments:</b><br>(706) 823-3812<br><b>Billing &amp; Insurance:</b><br>(706) 722-1197<br><b>Fax:</b> (706) 724-6540 | <b>Evans Town Park</b><br>2511 Associates Way<br>Evans, GA 30809<br><b>Phone:</b> (706) 854-2140<br><b>Fax:</b> (706) 854-2925 |

## Emergencies & Prescriptions

We provide **our patients** with 24-hour coverage for their orthopaedic emergencies. There is always an **OAA** physician on-call. The on-call physician is available through our main number at (706) 722-3401. When the office is closed, our answering service will take your name and number. The physician on-call will telephone you as soon as possible. This may not be your usual physician, so be prepared to answer some health history questions for the on-call physician if needed. It is important that you keep your line free so that the physician can reach you easily. If the on-call physician has not responded in a reasonable amount of time, please feel free to call back.

We encourage patients with questions regarding their medications or prescriptions to call during our regular office hours (Monday-Friday, 9:00 a.m. to 5:00 p.m. EST). If you are calling off-hours, please have the pharmacy telephone number ready for the physician. **Office policy is not to call in narcotic pain medications after hours or on weekends.** Pain severe enough to require narcotic pain medication may be a symptom of a serious medical condition. The physician on-call will most likely require the patient to report to the nearest emergency department for further evaluation instead of prescribing narcotic pain medication “blindly” over the phone.